

Sugar Lakes

March/April 2007

HOMEOWNERS ASSOCIATION REPORT

HOA ANNUAL MEETING

HOA Board of Trustees president, Tricia Bradbury, highlighted a few of the 2006 accomplishments including evaluation and review of ACC guidelines; new carpeting installed in clubhouse; new umbrellas for pool area; upgraded holiday lighting; and photo display in clubhouse which includes pictures of Sugar Lakes events, people, and nature scenes taken around the subdivision by our residents

The Board of Trustees recognized several volunteers for their special efforts during 2006 and thanked them for their service:

Jana Baumann—Neighborhood Watch coordinator

Jay Meier—Service on Lakes Committee

Karen Goltzman—Coordinating neighborhood social activities

Jeff Vetter—Changing notices on our community sign

Chris Kilgard—Service on the Architectural Control Committee

Ellen Walsh—Coordinating neighborhood social activities

One trustee was elected to serve 3-year term on the Sugar Lakes Board. Congratulations to reelected trustee **Leonard Goltzman**.

Cyril Hosley, District 2 City Council representative, and Thomas Abraham, At Large Position One City Council representative, attended the annual meeting and reported on several issues affected our neighborhood.

Police Chief Steve Griffith and our new Crime Prevention Officer, Harris Johnston, reported on crime in Sugar Land and Sugar Lakes noting the beats have recently been restructured to separate residential and heavily commercial areas. Sugar Lakes is now in Beat 3.



2007 Winter Snow Party



HOMEOWNERS ASSOCIATION REPORT

COMMITTEE CONTACTS

Architectural Control

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jose@sterlingasi.com
281-447-3388
Board Liaison—Mark Hudec

Facilities

Bob Walsh
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Board Liaison – Leonard Goltzman

Communication

Board Liaison – Tricia Bradbury

Landscape

Board Liaison – Darryl Sherman

Lakes

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281-242-8870
Board Liaison – John Clennan

Neighborhood Watch

Jana Baumann
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Board Liaison – John Clennan

Social Committee

Ellen Walsh
missmolly@houston.rr.com
281-494-6545
Board Liaison – Leonard Goltzman

FACILITIES COMMITTEE

By Bob Walsh

Gilda Radner of the "Saturday Night Live" TV show always used to say "If it's not one thing it's another". This past quarter it was once again more of the other. The old wind screen which was in bad shape on the gate-side fence of the community tennis court was replaced. The Sugar Lakes HOA board also is in the process of replacing all of the beat up "No Trespassing" signs throughout the common areas of Sugar Lakes. All of these ongoing improvements are necessary to help keep Sugar Lakes a community in which we all can be proud to live.

LANDSCAPE COMMITTEE

Contact HOA board liaison Darryl Sherman, 281-491-6898 or dsherman6172@houston.rr.com, with your concerns and observations. Thank you!!!

LAKES COMMITTEE

WILD ANIMAL TRAPS STILL AVAILABLE

Your HOA has made available two large Havahart cage traps for the usage of our residents - at no charge! These will be loaned for the trapping and removal of wild animals that have been destroying and generally being a nuisance around our homes. For details and to obtain a trap please contact Bellford Chong @ 281.491.1502

KOLBE

*(Keep Our Lakes Beautiful Eternally)
by Bob Silverman, concerned
homeowner & Lakes Committee member*

So you're sitting in your living room or on your deck looking out on the lake. Life is peaceful, life is good. A flock of birds flies overhead and a parade of Mallard ducks floats serenely across the water. A gentle breeze ripples over the water and you think you've got it made.

Well you have. Your property with lake front or lake view is established and highly desired by the realtors. Your property value is going up and "all is well".

We on the Lakes committee want to keep it that way. Our lakes, "Sugar, Horseshoe, Imperial, and Alkire Lakes", are our most important asset and for so long as they are there we will continue to live in paradise.

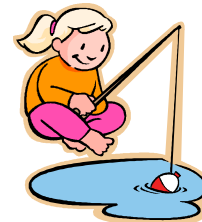
BUT, it is not going to stay this way forever unless we do something about the abuse our little lakes are taking. If our lakes should fill up with sediment we would end up with a mud pool and NOBODY would be interested in buying

a house with a view of a dirty brown mud bath. Certainly no fish and not too many birds if there is nothing to feed on. A truly horrible prospect of a declining home value of what for most people is their largest single asset.

The continued dumping of "garbage" in our lake has to be curtailed. The soil that used to be washed into the lake by rain and/or sprinkler systems has by now all washed in. That is just about all the surface soil not contained by the grass. The leaves from the trees which get blown into the lake by careless gardeners, together with the grass cuttings by our landscape maintenance people is contributing at an alarming rate to the build-up of "muck" on the floor of the lake. We also have tree branches, plastic containers and other items that properly belong in a dumpster .

This build-up, if allowed to continue unabated will accelerate the time at which we will need to dredge the floor of the lake.

We can do our part by watching out for abusers of our lakes and to report them to our HOA management team who will do their duty and make sure that the abuses stop.



KIDS FISHING EVENT

By Bellford Chong

All fishing enthusiast and those to be. Mark your calendars for April 21, 2007 for our 7TH ANNUAL KIDS FISHING EVENT. Registration will start at 8:30 AM and fishing will begin at 9:00 AM at the pier by the swimming pool. In event of a rain out, it will be reschedule for April 28, 2007. AGE groups have changed this year to allow younger ones to participate. Groups are ages 3-5, 6-8, and 9-11. Prizes will be awarded to the largest fish and the most fish caught in each age group. Kids and Grand Kids of Sugar Lakes residents are eligible to participate, but each kids MUST be accompanied the homeowner. Please bring your own fishing equipment. The

HOMEOWNERS ASSOCIATION REPORT

Lakes Committee will provide the bait and assist the kids in landing their fish. Trophies will be awarded to each age group. Every angler will be presented with an official participation ribbon.

SOCIAL COMMITTEE

By Ellen Walsh

The social committee has been asked to inquire if anyone is interested in forming a monthly activity group at the clubhouse. Some suggestions are mahjong, bridge or assorted games or maybe a tennis group. If you have interest in such a group please contact Holly Gershbein at 832-250-1212 or e-mail at HJG4U@aol.com.

HOA DIRECTORY

Our neighborhood directory contains a listing of Sugar Lakes residents as well as Architectural Control Committee guidelines, important contact numbers, and a listing of local advertisers. The most current directory is 2005.

Updates for you 2005 directory:

Delete:

Hartman, J. William & Laura Milius, Howard & Carol

Add:

Hoang, Thomas & Khahan Ngo
1035 Mockingbird Way

Trainor, John & Carolyn
414 Nighthawk Court

YOGA CLASSES

By Daksha Shah

Yoga classes are conducted at the Sugar Lakes clubhouse led by Yoga instructor, Daksha Shah. Her practice style involves stretching postures and breathing exercises. Her unique yoga method strengthens the entire body while relieving stress.

Classes are held every Monday and Thursday at 9:00am at the clubhouse. Please call Daksha at 281-530-6656 or email at daksha60@yahoo.com for more details.

NEIGHBORHOOD WATCH



Be sure to enroll in our Neighborhood Watch Network to receive e-mail notices of criminal activity in the area as well as news specific to Sugar Lakes. This network

also serves as a lost and found service and has helped reunite lost pets with owners. If you do not have access to e-mail you can still be a part of our Neighborhood Watch system. Contact Jana at 281-565-6056. Keep in mind that only those who sign up to receive this information are notified!!

Enroll or update your e-mail address by contacting Jana Baumann at jwbaumann@outdrs.net.

DISTRICT 2 UPDATE

By Cyril Hosley, City Council Member District 2

Annual Meeting

As always, it was a pleasure to meet with you at your annual meeting. The strength of your community is evident from the turnout you always get. I think I was able to answer most of your questions at that time, so my article today will just be a brief recap of that.

Highway 90A Update

The City newsletter has an excellent update on the Highway 90A project. Again, traffic lights in this area will be a big problem until the completion of the project in 2008. If you should see a light that is not working correctly, you can call Public Works directly from your cell phone, 281-275-2450. They have the ability to change the light remotely. But, please, be patient...make sure the light really is malfunctioning before you call!

Water Rates

After a thorough review of the water rate system, a decision was made to increase rates slightly effective March 1. The water/wastewater system in Sugar Land is self-funding. In other words, you pay for what you get. The cost of providing

the same service has increased dramatically in the last two years. As you can probably understand, the majority of that increase comes from the electrical needs of the system. Chemical costs, labor, and the age of the system have some responsibility, but the cost of electricity is the main area of concern.

Instead of raising property tax rates to offset these increased costs, we continue to feel that a pay-for-what-you-use system is more equitable. It also gives you some control over your expense as there are ways to conserve...less irrigating, low flush toilets, front-loading washers, load sensitive dishwashers, etc.

We are also in the process of planning and paying for surface water conversion, which is \$0.27 per 1000 gallons of usage on your bill. We hope that by planning and paying for some of the expenses now, we will be able to have more modest increases when 2013 arrives and we must have a 30% reduction in our groundwater usage. Surface water is simply more expensive to treat and deliver than well-water. Those communities not planning and paying now, most certainly will pay more in the future. Just so you will know, this is an unfunded mandate and we have no choice but to comply.



Elections

May 12 is the date for City Council elections and, most probably, the County Mobility Bond Election. At the writing of this newsletter, one person has filed for the District 2 seat, which will be

HOA BOARD OF TRUSTEES:

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John Clennan attyclennan@aol.com	281-491-8090
Leonard Goltzman LTC9660@aol.com	281-313-0046
Mark Hudec mhudec@ix.netcom.com	281-313-4015
Darryl Sherman dsherman6172@houston.rr.com	281-491-6898

HOMEOWNERS ASSOCIATION REPORT

vacant because of term limits.

Assuming there will be others who file, I encourage you to learn about each of the candidates and vote. I certainly intend to vote, because our representative on City Council is our direct link to that which affects our lives the most, our City government.

In addition, I would encourage you to study the County bond issue and consider voting for it. City Council has worked very hard with the Commissioner for this area to make sure that Sugar Land receives a fair return for the County taxes we all pay. There are four very important Sugar Land projects that will be partially funded by this bond issue, as well as several other small projects that directly benefit our City. Were we not getting a fair return for the taxes we pay, I would not encourage you to vote for it. But, these are projects that we really need for the continued health of our City and will relieve some of the traffic pressures in our area.

If you have any questions about the issue, please feel free to get with me, or Commissioner Patterson. We would be happy to answer any of your questions or talk about any concerns you might have.

As always, I consider it an honor to represent you at City Hall. I welcome your suggestions, questions, and concerns. You can reach me through the City Manager's office, 281-275-2710; by email at chosley@sugarlandtx.gov; by phone, 281-491-8215; or fax at 281-491-8217. Conventional written correspondence should be sent to P. O. Box 110, Sugar Land, TX 77487-0110. Also, remember that you can call 281-ASK-CITY and be connected to a staff member who will attempt to help you immediately. In addition, many questions can be answered by visiting the City's web site at www.sugarlandtx.gov and following the various links. If you have any topics that you would like to see covered in your newsletter, please let me know. This update is to keep you informed and I welcome the opportunity to address issues of interest to you.



KEEP SUGAR LAND BEAUTIFUL

By Lou Ann Newman

Visit the KSLB website to find out about everything that's going on - www.kslb.org.

The 14th Annual Don't Mess With Texas Trash-Off sponsored by Keep Sugar Land Beautiful begins with a free breakfast and trash rally Saturday, April 14. After breakfast, participants will disperse to designated clean up sites throughout Sugar Land.

Groups and individuals of all ages are welcome!

Dress comfortably – trash bags and gloves will be provided for participants. You will receive a free t-shirt for helping to Keep Sugar Land Beautiful. There will also be a water cleanup for those that have access to boats and would like to help clean up Oyster Creek and its waterways.

This volunteer project is Sugar Land's contribution to the Great American Cleanup – an annual nationwide effort sponsored by Keep America Beautiful. In 2006 our Don't Mess with Texas Trash-Off involved 323 volunteers donating 715 hours to collect over 2,560 pounds of trash in Sugar Land!

Please register in advance - Registration forms will be available March 19, online at www.kslb.org/events.html.

Keep Sugar Land Beautiful is a nonprofit organization dedicated to educating and engaging everyone to take responsibility for the environmental health of our community. For more information, please email our Executive Director, Vicki Gist at vickigist@kslb.org.

EARTH DAY Unique Recycling and Reuse Opportunities

Sugar Land's 2007 Earth Day celebration offers residents several innovative recycling and educational programs, including e-waste (electronics) recycling, recycling household goods for reuse by others, eyeglass recycling, paper shredding and fraud and identity theft education. The City of Sugar Land is working with the Fort Bend County (FBC) and Keep Sugar Land Beautiful (KSLB) to provide residents with the many Earth Day offerings.

The Earth Day Recycling Event will be held on Saturday, April 21 from 9 a.m. to 2 p.m. at Mercer Stadium, 16403 Lexington Blvd. Participation is open to all Sugar Land residents. Proof of residency, such as a driver's license, will be required.

"This one-day event will promote environmental education and awareness, honoring over 35 years of Earth Day campaigns for environmental responsibility. It will also provide a convenient and low-cost opportunity for residents to recycle a variety of materials that would otherwise go to the landfill," said Stacie Henderson, Sugar Land's Stormwater Program Coordinator. "We are also collecting viable items for reuse in the community and around the world."

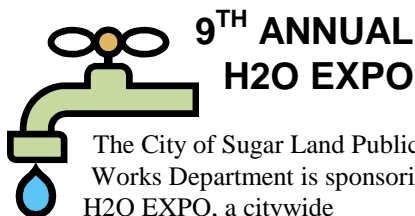
On Earth Day, residents can recycle a wide range of electronic waste from more traditional consumer electronics, such as TVs, VCRs, and stereos, to computers, printers, keyboards, scanners, cell phones, digital cameras, pagers and PDAs. A variety of working and non-working electronic equipment including PCs, laptops, computer monitors, printers, fax machines, and microwave ovens will be accepted for a \$5 fee per item (or per 3-piece computer unit). Cell phones and pagers will be accepted without a fee.

Sugar Land's annual Earth Day festivities include a variety of recycling opportunities.

HOMEOWNERS ASSOCIATION REPORT

- A recycle-for-reuse event will benefit the Fort Bend County Women's Center. Donations of clothing and household items collected on Earth Day will be sold at the Fort Bend County Women's Center PennyWise Resale locations. The revenue from sale of these donations will assist survivors of domestic violence and sexual assault and their children.
- The Sugar Land Lions Club will be on-hand collecting used eyeglasses for its "Recycle for Sight" program, where used eyeglasses are distributed in developing nations.
- A document destruction firm will provide paper and other shredding services. Residents may bring up to 5 copy-paper-sized boxes of materials, such as paper, computer discs, CDs, DVDs, computer circuit boards, videos and cassettes, to be shredded. Batteries must be removed. The shredded paper will be recycled. Police Department officers will be on hand to discuss the importance of document shredding and its relation to fraud and identity theft.

Contact 281-275-2450 or solidwaste@sugarlandtx.gov with any Earth Day questions.



9TH ANNUAL H2O EXPO

The City of Sugar Land Public Works Department is sponsoring H2O EXPO, a citywide celebration in honor of National Water Week. This annual event will be held on Wednesday, May 9, from 3:30 – 6:30 p.m. at Oyster Creek Park, 2511 Eldridge Road. The H2O Expo is an afternoon of water-related education, events and fun!

A variety of entertainers, local governments, community groups, and vendors will join the City's Utilities

Department in providing entertainment and education focused on water, conservation, and environmental issues. This year's H2O EXPO will have hands-on activities and interactive demonstrations to captivate any age group. Back by popular demand this year is the live Reptile Adventures show! Come get face to face with your favorite reptiles! There will also be games, a clown, door prizes, a moonwalk, art activities, and face painting. Complimentary refreshments will be served.

In conjunction with Water Week, winners of the Fort Bend ISD book cover art contest will be recognized during the event. The City of Sugar Land sponsors a contest for the best drawing depicting a water pollution prevention or water conservation theme. Winners from each age category will have their drawing portrayed on FBISD book covers in the 2007-08 school year.

THE SUGAR LAND REAL ESTATE MARKET IS BOOMING

By FARZANA JAWED (Realtor)

Ph: 281 704 6791

Email: fjawed@garygreene.com

The City of Sugar Land is recognized by many as one of the best places to raise your family, and one of the best communities for young people. "2006 Citizen Satisfaction Survey" results show that the vast majority of residents wouldn't want to live anywhere else other than Sugar Land. Sugar Land is home to the largest master planned community in Fort Bend County. It is the heart of Fort Bend County, and the continued development of new subdivisions has been helpful in maintaining and increasing property values.

Single-family home sales in Sugar Land

It takes 44 days on average to sell a home in Sugar Land whereas last year, it took 78 days. That's a 43% drop in time on the market over last year! The Sugar Land area ranked eleventh on the "Houston Hotness Index" in January

2007, with 14.3% of its listings receiving a contract during a single month. Sugar Land's average house sales price is up by .27 % (MLS).

Expect the market to continue to heat up through the spring! It is a great time to sell your home in Sugar Land. If priced in accordance to comparable markets, this is the lowest amount of inventory ever experienced in Sugar Land, meaning less competition and less time on the market for your house.

Housing market in Sugar lakes:

Sugar Lakes offers verities of custom homes and waterfront properties. New developments like Lake Pointe and Telfair have had a positive impact on property values in the Sugar Lakes area. As predicted, property values will continue to appreciate due to recent road expansions (on Hwy 90 and 59) and growth of developments.

FIND YOUR GREEN THUMB

The City of Sugar Land and the Fort Bend County Master Gardeners are offering Green Thumb Seminars, a series of free monthly seminars providing useful and practical advice to home gardeners. Participants will gain practical information and the knowledge to help them have the best looking yards in the neighborhood.

The seminars are held on the second Thursday evening of each month from 7 to 9 PM at the Eldridge Park Conference Center located at 2511 Eldridge Road.

- March 8, 2007 - Home Lawn Care
- April 12, 2007 - Plants that Thrive in Fort Bend
- May 10, 2007 - Gardens to Attract Butterflies & Birds
- June 14, 2007 - Landscape Planning & Renovation
- July 12, 2007 - Pest Control

For more information contact Mary Beth McCaughey, 281-565-4658, or Sugar Land Public Works Department, 281-275-2450.

MASTER GARDENERS

By Mary Beth McCaughey

Saturday, March 10, Fort Bend Master Gardener Perennial Sale *Come see what's new for spring!*

Heidi Sheesley, owner of TreeSearch Farms, will give an overview of plants at the sale at 8:30 AM. The program is free and open to the public. The sale will open at 9:30 AM and continue until plants are sold out or 1:00 PM. Fort Bend County Fairgrounds-Building D, 4310 Highway 36S, Rosenberg, 77471.

For more information on events or to get answers to gardening questions, contact the FBMG Hotline at 281-341-7068 or FortBendMG@ag.tamu.edu. Learn about Master Gardener events by visiting www.fbmj.com.

DEAD FISH

Tilapia fish species dying from natural causes in area lakes

The City of Sugar Land is aware of a large number of fish dying in area lakes and wants to assure residents that this is not an environmental issue to be concerned with.

The dead fish are Tilapia, a non-native fish species. Tilapia typically survive and reproduce very well in our lakes, but our current unusually cold and rainy winter is pushing the water temperatures in the lakes below temperatures in which they can survive. There is no way to prevent them from dying of natural causes when water temperature dips below 54 degrees.

The City of Sugar Land does not stock these fish in our lakes. In fact, Texas Parks and Wildlife classify tilapia as exotic, harmful species, meaning no person may import, possess, sell, or place them into water of this state except as authorized by rule or permit issued by the Texas Parks and Wildlife Department. Exotic species often out-compete native fishes for food and habitat, inhibiting their natural reproduction and survival.

TRIM YOUR TREES



You're late! You're late!

The tree trimming grace period ended January 1, 2007. City Staff is visiting every neighborhood and

working with the homeowners association or property management groups to ensure compliance at all levels of maintenance responsibility. Watch for the City's Traffic Message Board letting you know we will be in your neighborhood. To help assure compliance, please tell your friends and help your neighbors if compliance is difficult for them.

Here's what the ordinance says:

All tree limbs and vegetation growing in or near a right of way, including side yard trees and backyard trees if you back up to a street, must be trimmed to the regulated height:

- Where the tree overhangs a residential street (less heavy truck traffic), there must be a clear space under the tree that is 12 feet above the street surface and 8 feet above the sidewalk surface.
- Where the tree overhangs a non-residential street (occasional semi-trailer traffic), there must be a clear space under the tree that is 14 feet above the street surface and 8 feet above the sidewalk surface.

If no action is taken to trim the trees, a letter will be sent advising the home or business owner of the violation. After 30 days a re-inspection occurs. If the violation persists the Code Enforcement Department will issue a citation to appear in court.

Help ensure there is enough clearance for large vehicles such as fire trucks, ambulances, and garbage trucks to safely navigate City streets with a clear view of the traffic safety devices.

If you have a question about maintenance responsibilities you can contact your homeowners association or the City at (281) 275-2450.

ST. THERESA BAZAAR

The 38th Annual St. Theresa Catholic Church Bazaar will be held Saturday, April 28, from 6-11 pm and Sunday, April 29, from 11:00 am - 7:00 pm.

A huge garage sale will be held Saturday, from 9:00 am-1:00 pm, and Sunday, from 10:00 am-1:00 pm, in the Knights of Columbus Hall.

The Church Community Center will be the location for a silent auction on Saturday night from 6 - 8:30 pm and a

live auction on Sunday starting at 2:00 pm.

Some of the bazaar activities, which will operate both days, include pony rides, a petting zoo, Swing Ride, Moon Walk, face painting, Kountry Kitchen, plants, and books. There also will be a Rock Wall, Caterpillar Crawl, Dunking Booth, and Karaoke Club. A new activity this year is the Mechanical Bull Ride. Be sure to visit Kids World.

Bring your appetite to the Food Tent for Indian, Mexican, and Oriental Food as well as BBQ beef sandwiches, crawfish, hamburgers, hot dogs, cotton candy, snow cones, ice cream, and popcorn.

Raffle tickets will be available at the bazaar both days. Raffle ticket purchasers/winners, who must be 18, need not be present to win. Eight prizes will be awarded with first prize being a \$4000 MasterCard Gift Card.

All activities will be held in the parish buildings or on the church grounds, located at 115 Seventh Street in Sugar Land. There is no admission charge and everyone is welcome for a fun-filled time.

Proceeds from the bazaar will be used for the many ministries that support the church community.

For further info, go to the church website, www.sttheresasugarland.org or call Alicia at 281.565.0920.

GARDEN CLUB

The Sugar Land Garden Club will host **La Verl Daily**, senior professor of the Ikenobo school of Ikebana and owner of Tachibana School of Ikebana in Houston, presenting "Everyday Ikebana" on Tuesday, **March 20**.

Mike Howlett, naturalist and herpetoculturist at Jesse H. Jones Park & Nature Center and head grower of the North American Sarracenia Conservancy, highlights carnivorous plants as he presents "Natural History & Cultivation of North American Pitcher Plants" on Tuesday, **April 17**.

The programs of the Sugar Land Garden Club are free and open to the public. The Sugar Land Garden Club was founded in 1932 and is open to all. Meetings are held in the Sugar Land Community Center, 226 Matlage Way, and begin at 9:30 a.m. with snacks and social time followed by a program at 10:00 a.m. There is a special horticulture display each month. A question and answer session and plant swap follows each meeting. Visitors are always welcome. For more information, call 281-565-4658 or visit www.sugarlandgardenclub.org.

LETTER TO THE EDITOR



Dear Editor:

Here is my tale of 77478 woes.

The first Monday in February, I went to 77478 to pick up my mail from my P.O. Box. We receive all of our mail there, and do not have a mail box in front of our house on Sandpiper Drive. For several years now we had experience long delays in receiving individual pieces of mail we were expecting, and thought these just to be isolated events until this day.

I arrived at the Post Office and found the yellow "you have too much mail to fit into your P.O. Box" slip in the box. I

went to the window and the postal employee handed me the mail carton with the mail in it. I thought this to be odd, because, unless we are out of town, I usually check the box every other day, and the box is more than large enough for a couple of days of delivery service.

I went to a counter to sort through the mail and to my unpleasant surprise, noticed that the entire 2-1/2" pile of mail should have been delivered **prior to Thanksgiving!** While much of the mail was seasonal catalogues, there were an assortment of bills and other important items that were in there as well.

I spoke to a tallish slender gentleman at the time, who looked over the mail with somewhat of a puzzled look on his face, took down my contact information and promised that he or the person in charge of the P.O. Boxes would call me the next day. (Apparently that individual is off on Mondays.) Well, you know exactly just how many times they have called—none!

Since I voiced my concerns, and have never heard anything, I sort of dropped the issue. Later that same week a friend of mine mailed me a check from Greenway Plaza. As of today, this piece of mail has not shown up. Reflecting back on prior delays, in retrospect, I fully believe that the mail delivery to the P.O. Boxes at 77478 is subject to the whims of whoever is putting the mail into the boxes.

I have subsequently, in the last two weeks, had other mail from December show up, another bill which was obviously now late.

I finally called (2/22/07) the USPS Office of Postal Inspection ((713)238-4400) and spoke to an individual ("Wendy") about my continuing concerns about the very poor quality of 77478's handling of the mail. I was assigned a confirmation number of my formal complaint and told that a Postal Inspector would call me the next day. Almost unbelievably, the phone rang at 11:15 today and a reasonably concerned PI that identified herself as "Paige" discussed the problem briefly with me,

and then immediately arranged for a 3-way conversation between myself, herself and "Phillip" at 77478. Phillip of course denied everything and would not listen to any of the facts, trying to explain that this mail, from some 25+ different sources, must have all arrived 2-1/2 months late on exactly the same day. Phillip is either the Manager or the Postmaster of 77478. Both Paige and Phillip stated that "we have never had any complaints". (Phillip, BTW, is the guy to ask to speak to, if you have a complaint about the service level from 77478. Going to the Postal Inspector is probably the most effective, because it documents the trail of problems which I am sure that Phillip would carefully avoid.) Apparently a pattern of consistent complaints gets their attention, but only when the Postal Inspectors get involved.

Paige then gave me the following number to report any further incidents of poor mail service: (713)226-3442.

This problem has no doubt existed for some time, and is apparently getting worse, at least in my personal case anyway. I encourage everyone who has had similar experiences of shoddy mail service to call one or both numbers and file complaints about the job that Phillip and his staff subject us to. If enough of us are vocal enough, then maybe, just maybe, we can receive better mail delivery.

Blake Lewis
Sugar Lakes resident since 1981

Editor's note: According to a called placed to our local post office, the Postmaster for 77478 AND 77479 is Anthony Indemaio. According to the USPS web site he has served since February 1997.

Never doubt that a small group of committed people can change the world. Indeed, it is the only thing that ever has.

--Margaret Mead

HOMEOWNERS ASSOCIATION REPORT

DID YOU KNOW?

Next newsletter deadline: April 15.

The Sugar Lakes HOA Board of Trustees meets monthly at 6:30 p.m. in executive session (for discussion of legal matters which involve individual homeowners) and 7 p.m. in general session at the clubhouse (The Landing). Check our informational sign for dates or call Carmen Gaytan or Tanzee Daily, 281-491-0266, or Jose Villegas, 281-447-3388, at Sterling Association Services, Inc., to confirm meeting dates and time.

If you would like to present an issue before the Board, please contact Jose Villegas, 281-447-3388 or one of the HOA board members.

CLUBHOUSE RENTAL

Residents of Sugar Lakes who wish to use the Sugar Lakes Clubhouse for parties or other events should call **Tanzee Daily** or **Carmen Gaytan** of our management company, Sterling Association Services, at 281-491-0266. They will be happy to reserve the building for you and provide an explanation of fees and other necessary details.

Sugar Lakes 03/07
WWW.SUGARLAKES.ORG

Homeowners Association Report

Editor and Publisher

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